

**Parental Feedback – Transfer to Middle and Upper School
Analysis of Comments**

Q1: Did you find the layout of this booklet easy to follow?

No comments received.

Q2: Would you like any additional information to be included in the booklet?

What to do if the website does not work (online applications).

Q3: Has the booklet been written in a way you found easy to understand?

No comments received.

Q4: Did you find the admissions process straightforward?

No – spent a week re-setting online account. Gave up.

Q5: If you contacted the Admissions Service, did you find the staff helpful?

Yes - staff very helpful. Online service not available. Was advised to send paper application.

No – staff non committal. Online service not available. Was advised to send in paper application.

Other comments received:

None.